



COVID-19 Policies and Procedures

Lobby/Restrooms

Lobby 50' X 63' (24 maximum people) 2 skaters to each bench, one on each end.

1. Dedicated entry and exit points for lobby access with hand sanitizing stations on entrance and exit.
2. Temperature check customers at entry point.
3. Check-in/out procedure for all customers at front desk. Includes;
 - signing waiver.
 - check in time prior to skating.
 - check out before exiting building.
4. Restrict lobby access to only on-ice participants, staff, and coaches
5. Enforce 6ft distances between non-family members.
 - Benches and tables labeled/marked for seating with 6ft distances between (See photo #2 & #3)
6. Prop open restroom doors to reduce contact and touching of surfaces
7. Turn off drinking fountain to reduce contact and touching of surfaces
8. Vending/video games turned off to reduce contact and touching of surfaces
9. Dedicated entry and exit points for ice access to minimize contact between customers
10. Sanitize surfaces every 2hrs
 - Check-in counter
 - Tables
 - Benches
 - Door handles
 - Bathrooms

Locker rooms (TBD)

Locker room 1	22.5' X 20' not including showers (6 people maximum)
Locker room 2	22.5' X 20' not including showers (6 people maximum)
Locker room 3	22.5' X 20' not including showers (6 people maximum)
Locker room 4	22.5' X 20' not including showers (6 people maximum)
Locker room 5	12' X 25' not including showers (3 people maximum)
Locker room 6	12' X 20' not including showers (3 people maximum)

1. Entry doors to be propped open to reduce contact and touching of surfaces.



2. Benches labeled for seating with 6ft distances between (See photo #5)
3. Showers closed to reduce contact between customers (See photo #6)
4. Sanitize benches, walls and touch points between user groups. Every 1 hour.
5. Camps/groups using locker rooms will be age specific i.e., 10-12 years old 13-16 years old

Snack bar

1. Closed until further notice.

Employee standards

1. Every employee will have their temperature checked prior to the start of their shift
2. Employees must wear a mask at all times during their shift
 - Sherwood Ice Arena will provide masks if necessary.
3. Employees working with customers must wear gloves at all times during their shift.
 - Sherwood Ice Arena will supply gloves for all employees.
4. Employees must maintain a 6ft. distance between each other when possible.
5. Employees that exhibit symptoms including, but not limited to; fever, chills, cough, shortness of breath or difficulty breathing, will contact the manager on duty immediately and must not report to work until further notice.

Customer standards

1. Customers must call in advance to reserve and pay for their ice time. No walk-in allowed. Customers must provide the following which will be kept for contact tracing purposes;
 - Skaters name
 - Parents name
 - Date and time of reservation, payment prior to arrival
 - Two methods of contact (Phone/email)
2. Customers will have their temperature checked when they enter the building.
3. Customers must wear a mask while inside the building on and off the ice.
4. Skaters will sign in and out when entering and exiting the building.
5. No loitering in the building before or after on-ice session. Customers should plan to arrive shortly before their ice time and leave as quickly as possible afterwards.
6. Staff will only allow skaters entry into the building 20 minutes prior to their ice time and no earlier.
7. Only on-ice participants allowed access, no spectating allowed (See photo #8)



- Parents may enter to pay or sign a waiver for their child, but must leave immediately after.
 - Parents may also enter to assist their child in dressing or tying skates, but must leave after.
8. Customers must maintain a 6 ft. distance between each other (For non-family members).
 9. Seating assignment for every skater.

Ice Surface

200' X 85' 20 people maximum (See photo #7)

1. Sessions will be a maximum of 1.25 hours.
2. Separate entry and exit points to ice surface to minimize contact between customers.
3. Player benches marked for seating with 6ft distances between.
4. Limit maximum on ice participants to 20 people including coaches.
5. Session types are limited to individual skills, practice, or private lesson with a coach, there will be no;
 - Public skating
 - Birthday parties
 - Skating/group classes
6. Skaters and coaches must practice social distancing on ice.
7. Skaters must provide their own equipment, i.e.; skates, hockey gear etc.
8. Coaches and skaters must wear a mask at all times.

SHERWOOD ICE ARENA



Photo #1

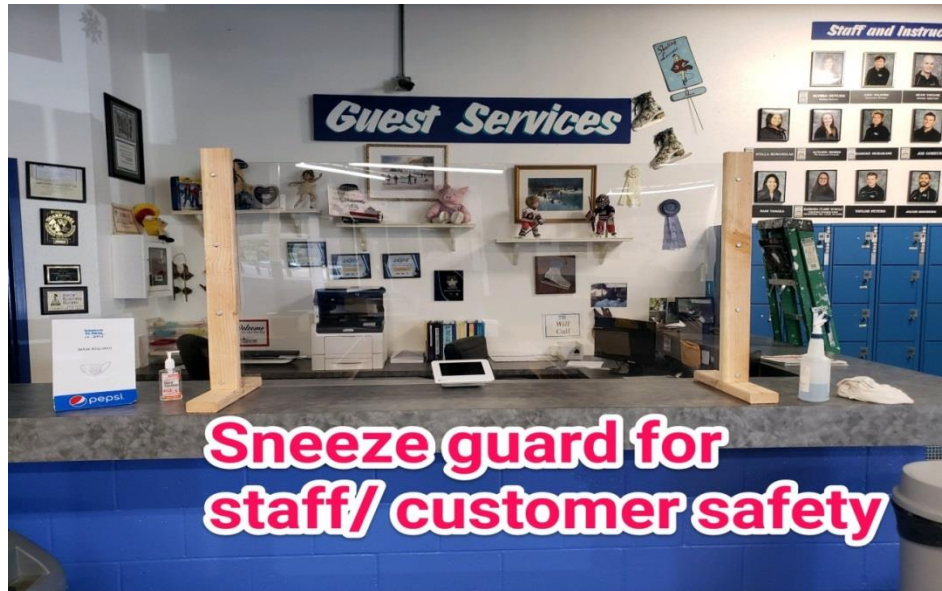


Photo #2



SHERWOOD ICE ARENA



Photo #3

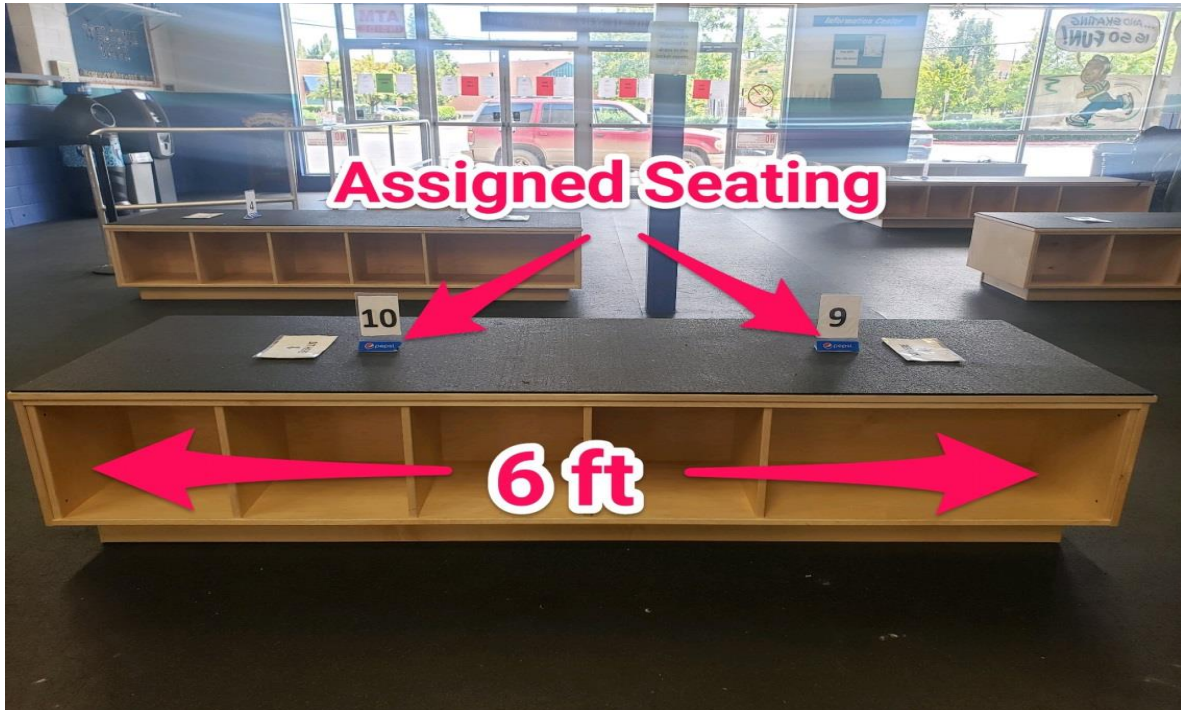


Photo #4





Photo #5



Photo #6



SHERWOOD ICE ARENA



Photo #7



Photo #8



